

# CCL OUTLOOK

**THE NEWSLETTER OF THE COUNCIL OF CHIEF LIBRARIANS  
CALIFORNIA COMMUNITY COLLEGES  
VOLUME 12 NUMBER 4 JANUARY 2002**

## **CCL PRESIDENT'S UPDATE:**

Looking ahead (which is sometimes a much more preferable thing to do than dwelling on the painful possibilities swirling around us now) ...

- I'm so pleased that we have taken an enormous "next step" by hiring a program manager for the consortium purchasing program! Why? Because it puts in place a connection for anyone who subscribes to assistance, advice, information and assurance. Assurance? Yes ... that this program is real; that your concerns and problems will be heard; that your interest in new products will be addressed; that CCL-EAR will be able to continue to focus on product evaluation and information gathering; that vendors will continue to treat the California community colleges as a viable, important market. By the way, I want to recognize that we could not have accomplished this without the extraordinary hard work and leadership of **Mary Ann Laun (Pasadena)** and **Mona Martin (Santa Monica)**. AND not without the first-rate work done by those many faculty librarians who have served on the CCL-EAR committee since its inception.
- Elsewhere in this issue you'll find information about CCL's Annual Meeting. Last year we tried a new approach and instead of a dinner event at the CLA conference, we instituted a day-long event with presentations, information, lunch, and more. This year's Annual Meeting is bigger, better – a **do not miss** opportunity! We've hired a nationally-known library technology planning expert to help CCC libraries/LRCs to explore technology planning from an "outcomes assessment" point of view. Yes, you can learn how to be the first in your college to actually start to address the outcomes challenge posed in the next version of the Accreditation Standards! We're also going to talk about next year's look and feel for the Tech II (TTIP) dollars, which may include more \$ for libraries! And, as always, the day will be done in a way so that you have plenty of opportunity to raise your issues, concerns, ideas and suggestions about those subjects and others. **Mark your calendar now**, and watch for the registration form in the mail. Yes, faculty librarians may also attend.

- CCL elections will take place in the spring of 2002. Are you interested in serving as a regional representative or as CCL President? If you want to know more about what the jobs entail, just ask any one of the current representatives (doesn't have to be your own area rep) or any one of the officers. We're all interested in bringing new people with new ideas into CCL.

On a personal note: I want to acknowledge the retirement of **Mary Dolven** (Diablo Valley College) because she has served as a mentor and example for so many of us. Her professionalism, her leadership, her involvement at local/regional/state/national levels always benefited everyone in CCC libraries, and inspired many of us to try to do the same. Like many of you, I have admired and respected her for a long, long time.

What can you share with your colleagues statewide concerning strategies, planning ideas, suggestions, etc., etc.? Please take some time to consider this, and share what you can through the CCL-Exec listserv ([CCL-Exec@paccd.cc.ca.us](mailto:CCL-Exec@paccd.cc.ca.us)). Let's each be guides and leaders for one another.

**Gregg Atkins, CCL President**  
[atkinsg@scc.losrios.cc.ca.us](mailto:atkinsg@scc.losrios.cc.ca.us)

**THE COUNCIL OF CHIEF LIBRARIANS  
SENDS ITS BEST WISHES FOR A WONDERFUL RETIREMENT TO**

**MARY DOLVEN**

**DIRECTOR OF THE DIABLO VALLEY COLLEGE LIBRARY 1975 TO 2001  
PREVIOUSLY DIRECTOR OF THE MERCED COLLEGE LIBRARY 1971-1975**

*Thank you for setting an example for all of us  
with your enthusiasm and energy,  
with your willingness to lend a hand,  
with your professional expertise and management skills*

*Thank you for being our friend and our colleague.*

*If we need you, will you be available on interlibrary loan?*

# Newsletter Information

The Council of Chief Librarians, California Community Colleges, publishes the CCL Outlook. CCL's mailing address is: 2017 O STREET, SACRAMENTO CA 95814

The editor for the 2001-2002 year is Dr. Susan Walsh, the Director of Merced College's Learning Resources Center.

*We encourage and appreciate contributions from our colleagues and friends.*

The next newsletter deadline is  
Submit contributions to:

**FEBRUARY 12, 2002**  
**Susan Walsh, Merced College LRC**  
**3600 M Street, Merced, CA 95348**

Or to:

[susan@merced.cc.ca.us](mailto:susan@merced.cc.ca.us)

The Council of Chief Librarians Web site is located at :



## C.C.L. WEBSITE

<http://www.cclccc.org>

This web page has been set up to provide information for community college librarians.

**Many thanks to Johanna Bowen at the Cabrillo College Library  
for developing and maintaining this page for us.**

Check it out and send comments, suggestions, and outright praise (if you feel like it) to:  
Johanna Bowen [jobowen@cabrillo.cc.ca.us](mailto:jobowen@cabrillo.cc.ca.us)

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### **RECOMMENDED PROFESSIONAL READING**

Title: Internet Ethics.  
Editor: Langford, Duncan.  
Pub. Date: 2000  
Publisher: St. Martin's Press  
ISBN: 0 3122 3279 9      Binding: Hardback      Price: \$50

Title: The Jossey-Bass Reader on Technology and learning.  
Author: Introduction by Roy Pea.  
Pub. Date: 2000  
Publisher: Jossey Bass

ISBN:

0 7879 5282 6

Binding : Paper

Price: \$25



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## **CCL ANNUAL MEETING**

A One-Day Conference/Meeting for  
California Community College Library/LRC  
Managers

- ▶ "The Next Steps in Library Technology Planning"  
*An Information Session & Workshop by Library Technology  
Planning Expert/Consultant  
Joan Fry Williams*

***Building on What You've Already Done  
& Addressing "Outcomes Assessment" -  
Bring your current plan!***

- ▶ "What Next? A Look Ahead at Tech II (TTIP)"  
*There are 2002-03 funding proposals for additional \$ for  
libraries to address access/disabilities issues. What would the  
money be used for? What might the guidelines look like?*
- ▶ "Lunch & Special Speaker (to be announced);  
CCL Annual Achievement Award"

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| <ul style="list-style-type: none"><li>• <b>Friday, February 8, 2002</b></li><li>• <b>9:00am - 4:00pm</b></li><li>• <b>Hilton Oakland Airport</b></li><li>• <b>\$100/members; \$150/non-members</b></li></ul> |
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- ▶ And a Bonus! CCL will buy a drink and dinner for anyone who stays late or overnight on Friday.

REGISTRATION FORMS in the mail and also on the

# CLOSED CAPTIONING

## One of the best resources available to us is the High Tech Center Training Unit Web Site:

<http://www.htctu.fhda.edu/cc/cchome.htm>

The site opens with this statement: *"California community colleges have a legal responsibility to provide equal access to video resources for students, faculty and staff who are deaf or hard of hearing. This is often most easily accomplished through closed captioning of video resources."*

The site offers information on topics ranging from the definition of terms to background information on captioning, to providers of captioning software and hardware, to vendors who provide captioning services. The site also has examples of video captioning permission letters.

### Other Web sites:

National Captioning Institute, Inc.

<http://www.ncicap.org/>

Gary Robson's Closed Captioning FAQ

<http://www.robson.org/capfaq/index.html>

The Caption Center Online

<http://main.wgbh.org/wgbh/pages/captioncenter/>

### One College's Decoder Story

Over the last few years, many community colleges have invested in multimedia classrooms. As a part of this, many televisions were removed and digital video/computer projectors were installed. As the Merced College LRC began looking at closed captioning issues, we realized that our wonderful (and expensive) projectors did not have the ability to display closed captioning. The director of the Audio-Visual Department, Gilbert Arguelles, did some research and purchased three closed caption decoders. He and his staff tested and evaluated these decoders, and chose the UNIVERSAL V-7310 (produced by Security Systems Inc) as the decoder to be used with classroom and cart-mounted digital projectors. The decoders work with our older Panasonic projectors and with our newer Texas Instruments U21130 Plus projectors. The AV staff indicates the decoders are easy to install. Faculty members report that the decoders are easy to engage. We paid around \$150 for each projector.

### One College's Permission Letter

As many of us try to work out copyright issues, we can turn to the experience and expertise of others. There are sample letters on the High Tech center web site listed above. What follows is the Cerro Coso Community college letter reprinted with the permission of Dr. Dennis VanderWerff.

Cerro Coso Community College requests authorization to modify the audiovisual material to include captioning descriptive narration for the purpose of ensuring access for students with disabilities within the instructional setting for education purposes.

Cerro Coso Community College presently owns copies of the material. The material is used in conjunction with classroom instruction for educational

purposes. In addition, the material may be loaned to other public California Community Colleges upon request through interlibrary loan agreements. This audiovisual material will be used until such time as the material is removed from the Cerro Coso Community College collection.

Your signature on this document confirms that permission has been authorized. Authorization will be clearly placed on the audiovisual material. Written authorizations will be kept on file in the Alternative Media Center.

Please complete the statement that appears on the bottom portion of this correspondence and fax it to:

XXXXXXXXXXXXXXXXXXXXXXXXXXXX  
XXXXXXXXXXXXXXXXXXXXXXXXXXXX  
fax number xxx xxx xxxx

This request is time-sensitive and requires an immediate response.

Permission Department Authorization:

\_\_\_\_\_ (name) \_\_\_\_\_ (date)  
\_\_\_\_\_ (title)  
\_\_\_\_\_ (company)

It will be our understanding if we do not hear from you within 20 business days from the date of this letter, that you have granted Cerro Coso Community College permission to make one captioned copy of the above titled movies.

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# The netLibrary Offer

## Librarians and Library Staff:

**The Council of Chief Librarians, in cooperation with the Community College League of California, is pleased to report that its netLibrary Shared eBook Collection will be offered to California community college libraries as originally announced.**

**As you probably know by now, netLibrary is being purchased by OCLC. Both companies have made firm commitments to continue all eBook Collections for all customers, including the California community colleges.**

***The deadline for submitting your subscription form is Dec. 7.***

**Please contact me if you have any questions.**

Ray Giles  
Community College League of California

***SUBSCRIPTION HANDLING FEE  
FOR NON-CCL MEMBERS  
BEGINNING WITH SPRING 2002 ORDERS AND RENEWALS***

As you are aware, one of the real successes of the Council of Chief Librarians has been its cooperative purchase program for online subscriptions. Working with Evan Reader of the California State University system and Ray Giles of the Community College League of California, our program has provided community college libraries with the ability to purchase online subscriptions at consortium prices. The program has grown and grown. This year the League and CCL hired a Cooperative Purchase program Manager to oversee this incredible effort.

In the past, all community college libraries participated at the same cost whether or not they were CCL members. Beginning with the Spring 2002 orders and renewals, non-CCL members will be charged a once-per-calendar year processing fee of \$100 when they submit their subscriptions.